

JPMorgan Chase & Co. Internship

Name: Dana Gill

STEP Project Category: Internship

STEP Faculty Member: Kevin Richards

Major: Economics



Biggest Learning Outcome:

Being placed on the Customer Experience team at Chase was monumental for my professional growth. In today's day customer experience is rising to the forefront of all business' efforts. During my internship, I learned how critical it is to have a customer-central mindset and research multiple leading companies in customer experience.

Transformational Aspect:

Throughout all my internships, I had an inclination that a business career was the path for me, but never had the opportunity to try such a role. My Leadership Development Program at JPMorgan Chase gave me this opportunity and has led me to pursue fulltime jobs in a business career and add an Economics major.

Description of Project:

This past summer, I interned at JPMorgan Chase & Co. in Columbus, Ohio for ten weeks in their Leadership Development Program. I was placed on the Customer Experience team and completed six projects. Out of my four internships, this one has been the only business-focused role. The internship was my first exposure to corporate banking. Chase provided excellent exposure to senior leadership, volunteer-work, and participation in their business resource groups.



Favorite Part:

Traveling to New York City to complete my project on the Harlem Innovation Branch – initiating the change in consumer banking from transactional to financial coaching.

Motivation to Select Project:

Unsure of what my post-graduation plans hold, I want to continue gaining unique experiences in multiple industries and fields. An internship in banking provided such an opportunity!

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Second-year Transformational
Experience Program